



MCO Consult Course 2026
Children's National Hospital
1300-1700

TIME	TOPIC	FACULTY
1300- 1320	Getting Report	Liz Berg BSN, RN, CCRN
1320 - 1450	Formats for MCO Calls	Liz Berg BSN, RN, CCRN
1450 - 1500	BREAK	
1500 - 1530	Common Pitfalls	Liz Berg BSN, RN, CCRN
1530 - 1600	Escalation of Care	Liz Berg BSN, RN, CCRN
1600 - 1700	Review Recorded MCO Calls	Liz Berg BSN, RN, CCRN
1700	CLOSING REMARKS and EVALUATIONS	