



Dynamic Role of the Charge Nurse
February 6, 2025
0800-1500 (1 hour pre-work)
Location: Microsoft Teams (Online)
Agenda

TIME	TOPIC	FACULTY
0800- 0830	<p align="center"> Welcome Participant Introductions Course Overview Charge Nurse </p>	<p> Asia Reed-Briggs, MSN, RN, CPN Professional Development Specialist (PDS) Nursing Education and Professional Development (NEPD) </p>
0830 - 0845	<p align="center"> Learning Yourself Better as a Leader: Talent Plus Assessment Cards </p>	<p> Patty O'Brien Sr. Learning & Development Consultant Human Resources </p>
0845 - 0915	<p align="center"> The Charge Nurse as a Communicator and Coordinator of Operations (Escalation, Situational Awareness, Shared Mental Model, Chain of Command) </p>	<p> Kellie Wright, BSN, RN, CCRN Professional Practice Specialist Central Nursing Resources </p>
0915 - 0930	BREAK	
0930 - 1030	<p align="center"> Leadership Academy: Buddy to Boss </p>	<p> Patty O'Brien Sr. Learning & Development Consultant Human Resources </p>
1030 - 1100	<p align="center"> The Charge Nurse as Coordinator of Care </p>	<p> Tashura Tulloch Clinical Resource Management Manager </p>
1100 - 1115	BREAK	
1115 - 1200	<p align="center"> Professional Communication for the Charge Nurse (Staff to Staff/Interprofessional) </p>	<p> Ashley Moore, MSN-Ed, RN, CPN Professional Development Specialist (PDS) Nursing Education and Professional Development (NEPD) </p>
1200 – 1230	<p align="center"> Time to Put it All Together: Charge Nurse as a Problem Solver in a Dynamic Healthcare Environment, I </p>	<p> Asia Reed-Briggs, MSN, RN, CPN PDS, NEPD Ashley Moore, MSN-Ed, RN, CPN PDS, NEPD </p>
1230 - 1300	LUNCH	
1300 - 1345	<p align="center"> BEAR Communication Model (Patient and Family Experience) </p>	<p> Vicki Buttray BSHA, CPhT, PMP Patient Experience Consultant, Support Services </p>
1345 - 1500	<p align="center"> Leading and Managing Complexities as a Charge Nurse Leadership versus Management </p>	<p> Lia Heiden, BSN, RN Nurse Manager, 7 East Medical Care Unit </p>
	<p align="center"> Charge Nurse as a Patient Care Manager Making Appropriate Assignments </p>	
1500	CLOSING REMARKS and EVALUATIONS	